

The Total Care Programme

**1**

Hygiene Assistance

We will take care of your hygiene requirements or assist your on site team in order to improve hygiene and incorporate a hygiene schedule. WE can do it all, or just assist.

- ✔ Team of skilled hygiene operatives
- ✔ Daily guidance or advice
- ✔ Provide basic hygiene supplies
- ✔ Advice on purchasing the correct hygiene products

2

Recruitment and Training

We will recruit your on- site hygiene team, from advertisement , through the interview process and on boarding – we will then train them to a specific standard, we will even performance manage your existing staff if necessary – at the same time we will devise all your training records and training matrices.

- ✔ Recruitment of your on- site team
- ✔ Training to high standards
- ✔ Performance management
- ✔ Coaching and mentoring
- ✔ Implementation of training records for all staff

3

Budgets

We can manage your hygiene budget incorporating all of your requirements, which will include working to lean principals and prioritising all of those important tasks.

- ✔ Management of hygiene budget
- ✔ Advice on more effective methods of working
- ✔ Saving you money by improving methodology

4

Hygiene Documentation and Audits

Problems with Cleaning Instruction Cards and Risk Assessments – we can do this too, We will provide you with full and comprehensive documentation to drive you through Customer Audits, we will even assist with audits on the day!

- ✔ Devise and manage cleaning instruction cards and risk assessments
- ✔ Production of deep clean schedules
- ✔ Sign off for all hygienic deep clean tasks
- ✔ Attendance at major audits to support
- ✔ Completion of all hygiene audits
- ✔ Photographic reports and certificates of authentication



Call Andrea on 07929 013278